

Business terms:

Payment required within 7 days of invoice payable via **bank transfer to GW & JS Construction Ltd; sort code 82-66-07; account number 60464216**

Your right to cancel this contract (If applicable) and details of our complaints policy are enclosed.

All work is guaranteed for any defects in workmanship for a period of **1 year for a repair and 10 years for new**. This does not affect any of your other legal rights in relation to this contract.

FULL BUSINESS TERMS ARE NOTED BELOW, PLEASE READ THESE AS YOU WILL BE LEGALLY BOUND BY THEM WHEN YOU ACCEPT THIS CONTRACT IN WRITING OR BY WRITTEN EMAIL CONFIRMATION.

Complaints

If you have any complaints about our service, please contact us at:

GW & JS Construction Ltd
PO Box 17536
EDINBURGH
EH12 1RH
Tel 0131 336 1009
Email – info@gwjsroofing.co.uk

We will respond to you within three working days, enclosing a copy of our full complaint's procedure, including how you can access our independent Alternative Dispute Resolution service; should the matter not be resolved in-house.

Where you cannot cancel the contract

You cannot cancel this contract where the value of the contract is not more than £42.

You do not have the right to cancel this contract if we are carrying out emergency works that you have explicitly asked us to carry out. In relation to any additional work that we carry out, that is not classed as emergency work, you will still have the right to cancel those elements of the work; in accordance with your cancellation rights set out below.

Right to cancel

You have the right to cancel this contract within 14 days, without giving any reason. The cancellation period will expire 14 days from the day of the conclusion of the contract.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (e.g., A letter sent by post or email, details below). You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your wish to cancel the contract before the end of the cancellation period - Contact details:

GW & JS Construction Ltd
PO Box 17536
EDINBURGH
EH12 1RH
Tel 0131 336 1009; Email – info@gwjsroofing.co.uk

Effects of cancellation

If you cancel this contract, we will reimburse you all payments received from you, including the costs of delivery (Where applicable). We will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you wish to cancel this contract you may use the Cancellation Form provided below or written confirmation by email. If you requested to begin the performance of services during the cancellation period, you shall pay to us an amount which is in proportion to any work that has been performed up until the point you have communicated to us your cancellation of this contract, in comparison with the full coverage of the contract.

Cancellation Form

To:
GW & JS Construction Ltd
PO Box 17536
EDINBURGH
EH12 1RH
Tel 0131 336 1009
Email – info@gwjsroofing.co.uk

I/We hereby give notice that I/We cancel my/our contract for the supply of the following service:

Name of customer(s):

Address of customer(s):

Signature of customer(s) (Only if this form is notified on paper):

Date: